

Custom Air Systems Inc.

Heating Ventilation Air Conditioning
P.O. Box 948, Plymouth, MA 02362
Phone/ 781-899-1133

July 5, 2020

Nate Walton
42 Irving Street
Boston, MA 02114

Dear Nate,

I am writing regarding your rooftop heating and cooling unit. Upon servicing the unit, we found that the cooling portion is leaking R-22 refrigerant. There is not a way to repair the system to properly hold refrigerant. Also, this type of refrigerant is longer being produced per the Environmental Protection Agency.

We recommended that this entire system be replaced since it is 20+ years old. As part of this replacement, it would be ideal if a safer access point to the roof could be constructed. Also, any measures that can be made to ensure worker safety while on the roof would be helpful. This would also be essential toward allowing the replacement system to be regularly serviced.

Sincerely,

Matthew Gleason